

## CWSAA ASM Division Meeting Canyon Resort, Red Deer

**Monday, September 24, 2018**

- 11:30 am - 12:45 pm **Delegate sign in**
- 12:00 pm - 12:45 pm **Lunch**
- 12:45 pm - 12:55 pm **Welcome, Opening Remarks**  
**Jason Paterson, ASM Division Chair, CWSAA**
- 12:55 pm - 1:20 pm **CWSAA Key Activities**  
**Christopher Nicolson, President & CEO, CWSAA**
- 1:20 pm - 1:45 pm **Tourism Development Tools for the Ski Industry and Communities. How the Government of Alberta can support your tourism goals.**  
**Patrick Mattern, Exec Dir - Policy, Research & Business Dev at Government of Alberta, Ministry of Culture & Tourism**  
The Government of Alberta has prioritized tourism as a key industry to contribute to economic diversification and job creation as we continue to build our economy and communities. In the last year, Culture and Tourism, and other Government of Alberta partner ministries, have added many new tools to support Alberta companies and communities. This session is an opportunity to learn first-hand how your company or community can benefit from Government of Alberta programs and services to build Alberta's tourism industry.
- 1:45 pm - 2:05 pm **Issues that are key to tourism as we prepare for the 2019 elections**  
**Darren Reeder, Principal, 2thePOINT Public Relations**  
With provincial and federal elections looming in 2019, what are the issues most likely to dominate the political agenda in the coming months? Where does the Tourism industry fit into the equation? And, how from an Alberta perspective have the recent-year's decisions made by the federal and provincial governments supported, or inhibited, the needs of tourism businesses and visitors from across the globe?
- 2:05 pm - 2:20 pm **Alpine Canada Alpin - Vision, Commonalities and Challenges**  
**Matt Hallat, Athletic Director, Alpine Canada Alpin**
- 2:20 pm - 2:50 pm **WCB: What do you need to know**  
**Jillian Weston, Account Manager, Worker's Compensation Board - Alberta**  
The learning objectives are: the relationship between claim costs and WCB premiums, WCB legislative compliance, employer best practices and how to support your worker during recovery.
- 2:50 pm - 3:40 pm **Implementing new OH&S regulations**  
**Kim Jones, Vice President & General Counsel**  
The new Alberta *Occupational Health and Safety Act* (Bill 30) became law on June 1, 2018. Is your organization in compliance with this new legislation? This session will highlight some of the key changes to Alberta OHS law and the requirements for compliance.
- 3:40 pm - 3:55 pm **Coffee Break**
- 3:55 pm - 4:15 pm **2019 Directions from Alberta Safety Codes Sub Council Passenger Ropeways**  
**Kristian Haagaard, Lift Manager, Sunshine Village**  
Define the role of Alberta Safety Codes Council Passenger Ropeways Sub-Council. Review the changes in the Safety Codes Council governance. Discuss the upcoming Z98 - 19 changes, committee set up, mechanic training, safety codes officer training, scope and incidents.
- 4:15 pm - 4:35 pm **Trends for 2018-19 AEDARSA**  
**Dean McKernon, Manager Safety Services, AEDARSA**
- 4:35 pm - 4:55 pm **No seat at the Table - A Status Update**  
**Rick Cowburn, Principal, VIDYA Knowledge Systems**  
Your transmission bill could double or triple if some Big Electric Industry Players' wishes are granted - and seasonal loads have been refused a seat at the table to present their position. Time has come to build alliances with similar seasonal customers - and push to be heard as a group.
- 4:55 pm - 5:20 pm **Ski, Skate and Slide: a resource promoting snowsports & physical literacy in Alberta schools**  
**Scott Bailey, School Health Facilitator, Ever Active Schools**  
Ever Active Schools supports Health and Physical Education across Alberta. At the spring conference, we introduced our Ski, Skate and Slide resource that will launch this fall. Come for a project update and to receive your copy of the resource to use in your snowsports schools and to share with your visiting school groups.
- 5:20 pm - 5:40 pm **Update on CSIA Level One course delivery in Alberta**  
**Stewart Laver, Director of Snow Sports & Summer Operations Manager, Sunshine Village**
- 5:40 pm - 8:30 pm **Reception and Wine & Dine Pig Roast Dinner**

## CWSAA ASM Division Meeting Canyon Resort, Red Deer

**Tuesday, September 25, 2018**

7:15 am - 8:00 am

**Full Breakfast**

8:00 am - 8:20 am

**Weather Forecast 2018-19**

**Christopher Nicolson**, President & CEO, CWSAA on behalf of **Dr. Michael Pidwirny**, Associate Professor, UBC

8:20 am - 8:50 am

**Cannabis in the workplace**

**Andre Quenneville**, General Manager, Mt Norquay Ski Resort

Discussion on hiring & disclosure, medical marijuana use at work, workplace manuals & policies, and policies for staff accommodation.

8:50 am - 9:10 am

**Go Ski Alberta & 2018 Skier/Rider Development**

**Cynthia Thomas**, Marketing & Communications Manager, CWSAA

9:10 am - 9:20 am

**Canadian Ski Patrol Direction for 2018/19**

**Geoff Scotton**, Division VP External, Canadian Ski Patrol

Provide insight on initiatives and projects at the national and regional levels of the Canadian Ski Patrol.

9:20 am - 10:05 am

**Review of recent legal developments affecting ski area liability**

**Todd Lee**, Partner, Miles Davison LLP

10:05 am - 10:20 am

**Coffee Break**

10:20 am - 10:40 am

**Ski Patrol toboggan transportation**

**Rocket Miller**, Mountain Manager, The Lake Louise Ski Resort

10:40 am - 12:35 pm

**Risk & Safety Review and Insurance Educational Topics**

Moderated by **Kim Jones**, Risk and Safety Chair, CWSAA

**Kids in Our Care: Evolving Practices to Protect Children Across All Departments**

**Stephen Lawlor**, Claims Specialist, MountainGuard

When it comes to kids in our care, it's no longer just ski school and day care. Kids are participating in everything from summer camps to adventure parks to just hanging out at the resort – without their parents. There are constantly evolving expectations of our resort from parents, schools, churches and competition sponsors. Are we beyond the days when we allowed small children to ride lifts alone? Are there better practices that ski areas are adopting that address child safety? The ideas run the gamut: pre-loss education, better communications with parents and schools, the role of background checks for employees, new signage and outreach ideas, even clever technologies for child safety. Through the prism of past incidents and claims, we will examine how the industry is changing its outlook on safety for the next generation of snow sports enthusiasts that guards the bottom line and protects your reputation.

**Documentation and Record Keeping**

**Craig Bolt**, Account Executive, Gougeon Insurance Brokers

An overview as to why proper documentation and record keeping are critical components of your areas Risk Management Program. The thorough completion, review and proper storage of producible documents are important to establish that due diligence has been paid by the ski area and to provide documented evidence in the event of an insurable loss. Overview to be presented by Gougeon Insurance Brokers with supportive examples provided by Todd Lee, Miles Davison LLP.

**Property valuations; ensuring property is covered to replacement values**

**Sandy Millar**, Vice President, JLT Canada

**Tony Van der Linden**, Sr. VP Loss Control, JLT Canada

The purpose of property insurance is to make the insured "whole", to restore things back to the pre-loss state. Why is it critical to insure property assets to full value? Getting claims paid is of course the #1 priority for both insureds, and for brokers as well - proper valuation up front is critical. We will explore the insurance implications of declared or depreciated values, and define replacement costs. Also we'll look at coverage extensions for things such as debris removal, extra expenses, and expediting expenses.

Take the example of a claim settlement of an older day-lodge destroyed in a fire. Replacement will likely be affected by additional costs of construction due to things such as updated building codes or local by-laws, all of which could add to the replacement costs or valuation of the assets. We will discuss the process of building valuation calculation and review some of the considerations in arriving at those figures. There are always lessons to be learned from claims so we'll look at some historical losses and some of the challenges.

12:35 pm

**Lunch & Departure**

**Thank you to our Fall Meeting Sponsors!**

