

Monday, October 1, 2018

7:30 am - 8:30 am	Delegate sign in / Breakfast & Vendor Showcase	Ballroom Foyer
8:30 am - 8:45 am	Welcome, Opening Remarks Andy Cohen, BCY Division Chair, CWSAA	Salon A & B
8:45 am - 9:15 am	CWSAA Key Activities Christopher Nicolson, President & CEO, CWSAA	Salon A & B
9:15 am - 9:30 am	Recruiting Seasonal Employees	Salon A & B
9:30 am - 10:00 am	2018 Skier/Rider Development Program - A first look Paul Pinchbeck, President & CEO, Canadian Ski Council The Canadian ski industry is tackling growth head on. Come and see the unveiling of the 2018/19 plan to attract new consumers into our sports.	Salon A & B
10:00 am - 10:15 am	Building Capacity within SnowSports Schools Josh Foster, SnowSports Committee Chair, CWSAA	Salon A & B
10:15 am - 10:30 am	Coffee Break	Ballroom Foyer
10:30 am - 12:00 pm	The Nuts & Bolts: The law best practices drafting policies for the duty to accommodate detecting impairment in the workplace Don Richards, Partner, Farris, Vaughan, Wills & Murphy LLP Chris Wiebe, Partner, Farris, Vaughan, Wills & Murphy LLP Wayne Jeffery, Forensic Toxicologist October 17th, the date that recreational marijuana will become legal in Canada, is drawing near and this presentation focuses on what employers need to know in light of this new and changing legal landscape. The presentation focuses on the new legislation that will govern the use and distribution of marijuana, best practices in drafting workplace drug and alcohol policies, and an employer's legal obligations to accommodate employees who have substance abuse issues. Our presenters from Farris LLP will discuss the key legal issues that employers will need to deal with as marijuana becomes more prevalent in the workplace, including workplace safety and human rights issues. Then, Wayne Jefferey, a forensic toxicologist and certified Drug Recognition Expert, will discuss how employers can identify drug impairment in their workforce, and talk about other issues around drug testing.	Salon A & B
12:00 pm - 1:00 pm	Lunch	Ballroom Foyer
1:00 pm - 1:45 pm	Province of BC Mountain Resorts Branch Key Initiatives Jennifer Goad, Executive Director, BC Mountain Resorts Branch Bill Hunter, Director of Operations, BC Mountain Resorts Branch Update from the Province, Mountain Resorts Branch regarding updates affecting the resort sector and emerging trends focused on project delivery, and government priorities.	Salon A & B
1:45 pm - 2:15 pm	WCB Premiums 2019 and beyond Lisa Houle, Manager, Industry & Labour Services, WorkSafeBC Wondering what is making up your insurance rates? Will discuss opportunities for industry to reduce the Base Rate. Includes understanding how rates are set, industry trends, the importance of knowing your firm's data and key tips for managing claims.	Salon A & B
2:15 pm - 2:45 pm	Trends for 2018-19 Technical Safety BC Dave Looney, Sr Safety Officer, Elevating, Ropeways & Amusements, TSBC	Salon A & B
2:45 pm - 3:00 pm	Coffee Break	Salon Foyer
3:00 pm - 4:15 pm	GM Forum: Senior Management, Closed Session Andy Cohen, BCY Division Chair, CWSAA	Salon C
	Working Session - Solutions to reducing WCB Claims Lorne Scarlett, Industry Specialist, WorkSafeBC Stephanie Mallalieu, Industry Health & Safety Specialist, go2HR This workshop will examine common accident types and other injury trends that are driving the industry's WorkSafeBC insurance costs. We will then review available tools and resources that can help improve prevention and injury management outcomes for the industry.	Salon A & B
4:15 pm - 5:00 pm	Reception & Vendor Showcase	Ballroom Foyer
6:30 pm - 8:30 pm	Dinner	Salon A & B

Tuesday, October 2, 2018

7:30 am - 8:30 am	Breakfast	Ballroom Foyer
8:30 am - 9:10 am	Southern British Columbia Winter Forecast 2018-19 Dr. Michael Pidwirny, Associate Professor, UBC - Okanagan Campus Dr. Pidwirny will be sharing computer models for the winter forecast ahead.	Salon A & B
9:10 am - 10:10 am	Review of recent legal developments affecting ski area liability Robert Kennedy, QC, Partner, Farris, Vaughan, Wills & Murphy LLP	Salon A & B
10:10 am - 10:25 am	Coffee Break	Ballroom Foyer
10:25 am - 12:10 pm	Risk & Safety Review and Insurance Educational Topics Facilitated by Kim Jones, Risk and Safety Chair, CWSAA	Salon A & B

Kids in Our Care: Evolving Practices to Protect Children Across All Departments

Tim Hendrickson, SVP - Program Manager, MountainGuard

When it comes to kids in our care, it's no longer just ski school and day care. Kids are participating in everything from summer camps to adventure parks to just hanging out at the resort – without their parents. There are constantly evolving expectations of our resort from parents, schools, churches and competition sponsors. Are we beyond the days when we allowed small children to ride lifts alone? Are there better practices that ski areas are adopting that address child safety? The ideas run the gamut: pre-loss education, better communications with parents and schools, the role of background checks for employees, new signage and outreach ideas, even clever technologies for child safety. Through the prism of past incidents and claims, we will examine how the industry is changing its outlook on safety for the next generation of snow sports enthusiasts that guards the bottom line and protects your reputation.

Documentation and Record Keeping

Craig Bolt, Account Executive, Gougeon Insurance Brokers

Will provide an overview as to why proper documentation and record keeping are critical components of your areas Risk Management Program. The thorough completion, review and proper storage of producible documents are important to establish that due diligence has been paid by the ski area and to provide documented evidence in the event of an insurable loss. Overview to be presented by Gougeon Insurance Brokers with supportive examples provided by Robert Kennedy, Farris, Vaughan, Wills & Murphy LLP.

Property valuations; ensuring property is covered to replacement values

Sandy Millar, Vice President, JLT Canada

Will Dear, VP, Senior Claims Broker, JLT Canada

The purpose of property insurance is to make the insured "whole", to restore things back to the pre-loss state. Why is it critical to insure property assets to full value? Getting claims paid is of course the #1 priority for both insureds, and for brokers as well - proper valuation up front is critical. We will explore the insurance implications of declared or depreciated values, and define replacement costs. Also we'll look at coverage extensions for things such as debris removal, extra expenses, and expediting expenses.

Take the example of a claim settlement of an older day-lodge destroyed in a fire. Replacement will likely be affected by additional costs of construction due to things such as updated building codes or local by-laws, all of which could add to the replacement costs or valuation of the assets. We will discuss the process of building valuation calculation and review some of the considerations in arriving at those figures. There are always lessons to be learned from claims so we'll look at some historical losses and some of the challenges.

12:10 pm Meeting concludes, no lunch provided

Thank you to our Fall Meeting Sponsors!

