SKI AREA SAFETYTALK

Toolbox Meetings: Reducing Skiing & Snowboarding Injuries

Meeting 1 - Overview of Skiing and Snowboarding Injury Reduction

Who to attend: <u>All Staff</u> who might put on skis or a snowboard at some point in their season for work purposes. This could include event and marketing staff, F&B teams, all management and operations.

Discussion Leader Tools:

- Print <u>Meeting Record</u> and ensure every employee is recorded and that the completed record is stored so it can be accessed again if needed.
- Review the Discussion Leader Guide (page 2 in Meeting Record) for approaches to the conversation.
- <u>Ski Area Safety Talk: Reducing Skiing & Snowboarding Injuries</u> Part 1 (page 1 only). Print or distribute a copy to all staff in attendance. A word document is available of this Safety Talk, and Ski Areas are encouraged to update the Safety Talk based on the needs and concerns of their area.
- **Posters**: Print several copies of the "Before you hit the slopes" poster and place in staff areas, such as upper lift huts, staff lunch rooms, ski storage rooms, patrol huts etc.
- Know your stats find out how many staff were injured skiing and snowboarding so far this season.

Sample Meeting Plan:

- Ensure all **staff sign in** on Meeting Record.
- Distribute the Safety Talk to all staff.
- Discussion leader to introduce the topic
 - Key stats approx 60% of all staff injuries are related to skiing and snowboarding incidents. How many staff skiing and snowboarding injuries have happened this year?
 - Why does it matter connect it to what staff care about. "If you get injured, you might miss some awesome ski/ride days," loss of income etc.
- **Tips Round table** engage the team in reviewing the tips to reduce injuries. They could read off items from the Safety Talk sheet, and/or add their own thoughts.
- Share a **Video**: <u>CWSAA Snow sports injury reduction</u> filmed in 2019, this video shares important reminders from snow school, patrol and lift operations on injury reduction while skiing. 2:35
- Discussion leader to provide further insight
 - Refer to your Employee Orientation Manual, <u>Alpine Responsibility Code</u> and any other company policy and procedure that provides direction on this topic.
 - Review a real situation that happened at your Ski Area where an employee was injured or a near miss occurred. Discuss what could have been done to change the outcome.

Team Discussion

- Ask for input on what can be done to reduce staff skiing and snowboarding injuries at your ski
 area. Suggestions on new policies, team training, wellness initiatives etc.
- Discussion leader closing comments.
- Comment on the notion that "Every incident follows a decision." Don't take short cuts or be complacent!
- o If you are not "Fit for Duty," you must speak to your supervisor.
- Staff must report any safety concerns, incidents or near misses.